# Meeting Maker 2016

## Meeting Maker 2016

- Multi-touch "Meeting Maker" campaign to drive prospects to take a meeting with a sales rep
- Rebranding and reprint of 2016 Meeting Maker, using Sea Monkeys as the teaser and a Kindle Fire as the offer for taking a meeting
- Assets
  - Dimensional mailer
  - 2 follow up emails w/ landing pages to register for meeting
- List
  - Company provides list of 800 accounts, including:
    - o 200 accounts from most recent (June 2016) research project
    - 400 600 accounts provided by sales team
    - Remainder (if needed) of accounts produced by Predictive Marketing project
  - R2i will develop list of 1300 contacts key decision-maker marketing contacts from the account list
- Direct Mail launch date = August 12, 2016 (hits desks August 17<sup>th</sup>)
- Follow-up emails for opt-in contacts will be sent September 1<sup>st</sup> and 8<sup>th</sup>
- Total Cost = \$156k
- Expected results = 45 new opportunities; \$1m opportunity pipeline

## Meeting Maker Creative





# Space holds Sea Monkey set with branded sticker Your customers are fascinating creatures. Visit www.ibmmarketingcloud.com/meet

### **Meeting Maker Creative**



### Better engagement is within your reach.

Take a short meeting and learn how IBM Marketing Cloud can facilitate longer-lasting, more rewarding customer relationships.



Get a free Amazon" Kindle Fire"!

### TAKE A 45-MINUTE MEETING.

Learn how to unity your marketing efforts, capture behavioral data and create deeper engagement. Plus, go home with a FREE Amazon Kindle Fire.

Schedule your appointment at: Ibmmarketingcloud.com/meet



IN JUST 45 MINUTES, YOU'LL LEARN HOW TO: UNIFY YOUR DIGITAL MARKETING EFFORTS. Use our intuitive engagement engine to get deep.

behavior-based customer insights, reduce the complexity of omni-channel marketing, and create exceptional experiences across the buyer journey.

BOOST ENGAGEMENT WITH ONE-TO-ONE CONNECTIONS. Build brand affinity with messages that reflect your customers' unique needs and interests.

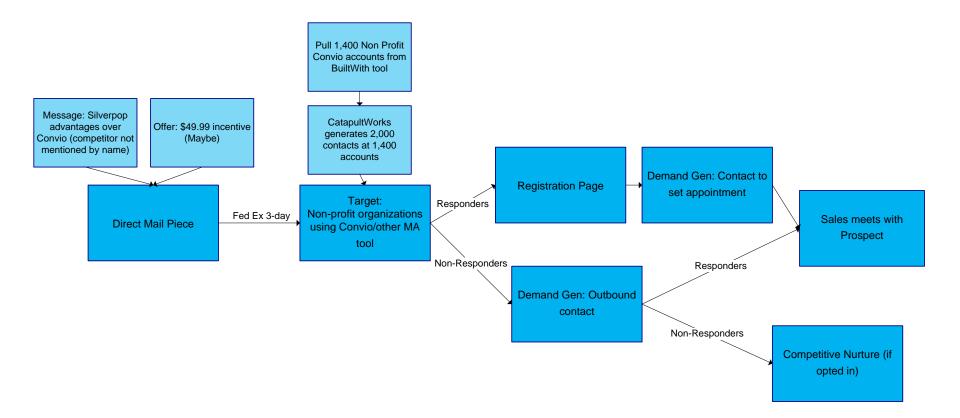
GROW CUSTOMER LOYALTY. Put behavioral data to work for your brand to increase repeat purchasing and create brand advocates.

Non-Profit Competitive Take-Away Campaign

## Non-Profit Competitive Takeaway Campaign

- Goal:
  - Win competitive business from current Non-Profit email providers
- Mailer:
  - Three dimensional mailer includes brochure and imprinted collapsed shopping bag
- Plan:
  - BuiltWith account list
    - Download list of 1,400 Non-Profit users from BuiltWith tool
      - Use annual BuiltWith subscription
      - Scrub against current customer database
  - Contact List
    - Vendor developed list of 1,800 contacts from BuiltWith account list
  - Campaign
    - Direct Mail driving to "contact me" form on landing page
    - \$49.99 incentive offered Bluetooth speaker
    - Demand Gen will follow up
      - Call all non-responders
- Investment:
  - Total cost is \$128k
- Outcome expected:
  - 60 MQLs generated, worth \$283k revenue

## Non-Profit Competitive Takeaway Campaign



## The Bag



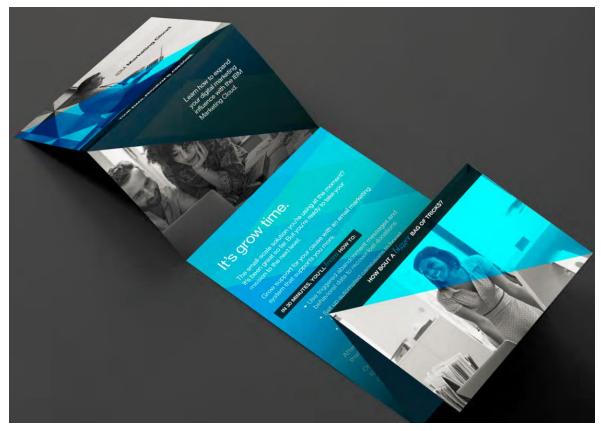
SMALL/FOLDED BAG

What if you could take every little email marketing victory and make it

bigger?

LARGE/UNFOLDED BAG

### The Brochure



### Competitive Take-Away Campaign Brochure





### It's grow time.

The email tool you're using at the moment? It's been great so far. But you're ready to take your mission to the next level.

Grow support for your cause with an email marketing system that supports you more.

Schedule a short call with one of our digital marketing experts, and we'll walk you through how the IBM Marketing Cloud can accelerate your marketing results and expand your influence.

#### IN 30 MINUTES, YOU'LL learn HOW TO:

- Use behavioral tracking to recover lost donations
- Set up automated campaigns to boost awareness
  Build advocacy using a variety of data streams
- to personalize interactions in real time

Turn up the volume: After our call, you'll get a FREE gift—our way of saying thanks for your time.

Once you have a plan for amping up your non-profit marketing, keep the theme going with your



SHEDALE YOUR (re Malk-THROUGH AR ibm.com/biggerbag



### Inside the Brochure

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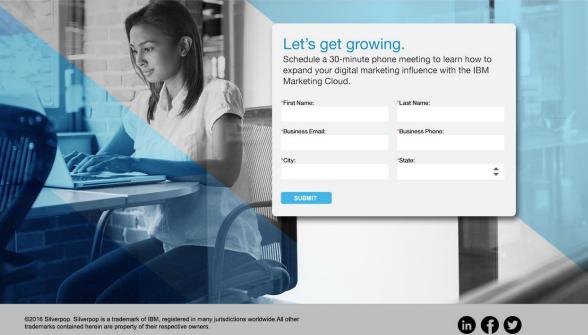
Once you have a plan for *amping up* your non-profit marketing, keep the theme going with your

AmazonBasics Ultra-Portable Micro Bluetooth Speaker.



## The Landing Page

### IBM Marketing Cloud



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\*Offer valid for addressee only. Limit one per company. Offer subject to availability. Gift is not contingent upon agreeing to do business with Silverpop.

Amazon and AmazonBasics are trademarks of Amazon.com. in the United States and other countries. Amazon devices are given away on behalf of Silverpop. Amazon is not a participant in or sponsor of this promotion.

Privacy | Set email preferences | Unsubscribe

### Thank You Page



### THANK YOU FOR REQUESTING A MEETING WITH US.

We will contact you shortly to schedule a convenient meeting time.

After we meet, you'll receive your FREE AmazonBasics Ultra-Portable Micro Bluetooth Speaker.

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\*Offer valid for addressee only. Limit one per company. Offer subject to availability. Gift is not contingent upon agreeing to do business with Silverpop.

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Privacy | Set email preferences | Unsubscribe

## Mailing Label

Label



# **Competitive Take-Away Nurture**

## **Competitive Takeaway Nurture**

### Goal:

Build Nurture that targets users of competitive marketing automation products

### Plan:

- Phase 1 will consist of general information that can be used to target customers of any competitor
  - Work with Sales to identify top 7 areas where we excel over our competitors
  - Built 7-step knowledge-based nurture, each step highlighting one of these areas
- Phase 2 (not budgeted here) will add nurture steps specific to identified competitors
- Besides the usual Sales Drop-ins, we will proactively push competitive leads into the nurture with the Terminus re-targeting tool
  - One Competitive asset will be used as the offer for a Terminus campaign
  - Lists of prospect URLs using specified competitors (from BuiltWith) will be placed in the Terminus campaign, which will serve the competitive offer and opt the prospect in to the Competitive Nurture upon asset download
    - This can be tailored to select the weekly/monthly competitior with current weaknesses

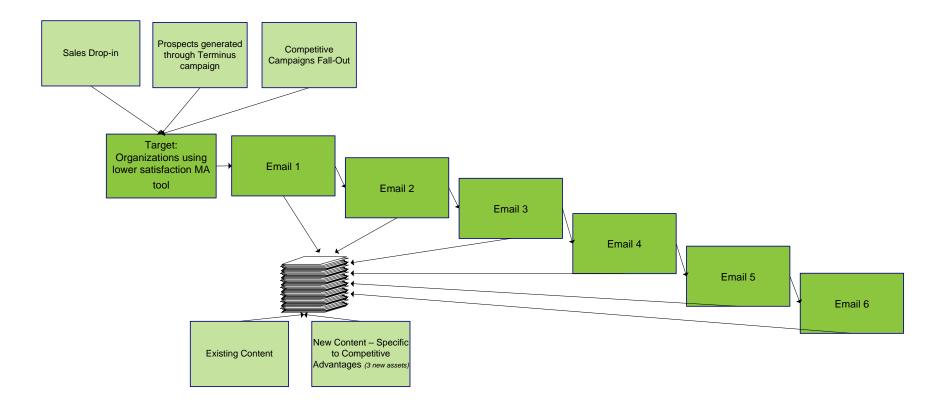
### Uses:

- Nurture will be available to Sales as a drop-in nurture when they identify dissatisfaction with a competitor's product
- Marketing with use BuiltWith tool to identify additional opted-in prospects who are using specific competitive solutions
  - These prospects will be dropped into the nurture stream

### Investment:

- Total cost is \$155k
- Timing:
  - Target launch date March 15, 2016
- Outcome Expected:
  - 68 MQLs worth \$176k (Year 1)

## **Competitive Takeaway Nurture**



## **Competitive Nurture – Preliminary Proposal**

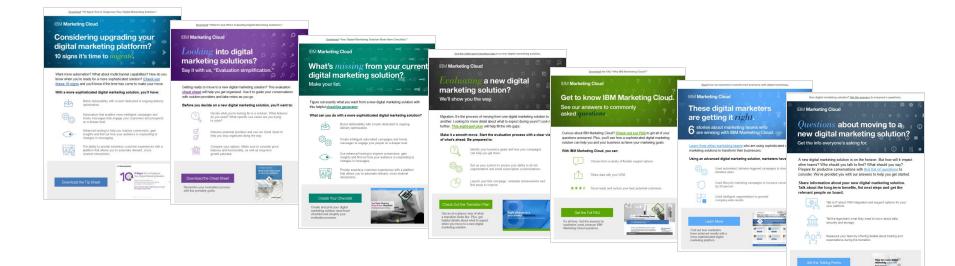
- Nurture focuses on why the prospect should switch, and provides information to help start transition
- Begins with one generic email stream
- Phase 2 (not yet funded) will bring in competitor-specific messaging

salesforce CONSIDERATION DECISION Sales Rep Selects 2 3 4 5 6 7 Nurture Campaign in **@** SFDC 8 Signs Questions to Ask Vendors Build Your Infographic No Worries Use No-Worries Why You've Must Have Silverpop & Cases Transition Before Outgrown Checklist Transition By Plan Select FAO Your Changing Tool to Timeline Type Lead Email Download Nurture Solution Date

Lead Nurture Over 21 Weeks, 3 Weeks Between Each Mailing

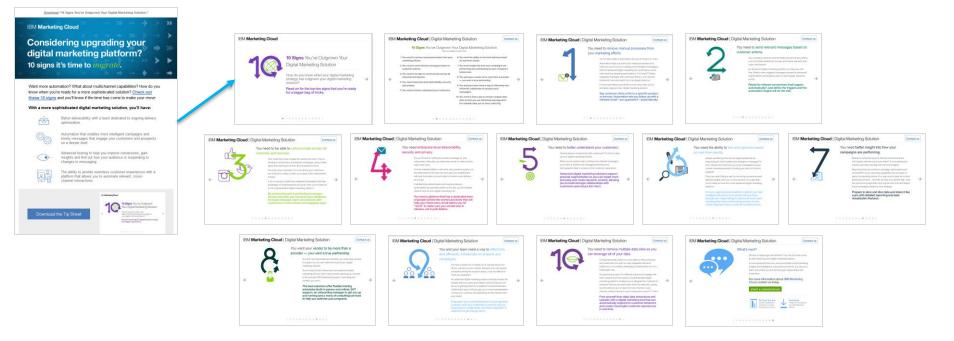
Update Current Asset
 Create New Asset

## **Competitive Nurture Emails**



View our list of questions to consider so you can be prepared with relevant information for conversatio with each department.

### Email/Asset #1 – 10 Signs You've Outgrown Your Provider



### Email/Asset #2 – Solution Evaluation Survey

How innovative is this organization?

 ○ Yes
 ○ No
 Does the new provider niesses updates to their software often?

 ○ Yes
 ○ No
 Can this acklinin grow with your need?

 ○ Yes
 ○ No
 Is this provider an industry leader who will provide you the tools you need to sitily wild of the ourw?

Prepare to start evaluating marketing automation solutions with the height

checklist generator located at:



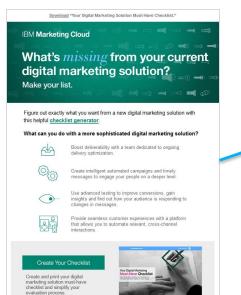
Produced In the United States of America March 2016

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### Email/Asset #3 – Printable Needs Evaluation Tool





### Email/Asset #4 – Eight phases to a successful transition

Marketing Cloue



Ongoing Relationship

For the life of your new marketing solution, your digital marketing online support and the assumed to answer technical questions, provide online support and offer educational contents on the you get the most out of your campaigns and develop more sophisticated campaigns over time. For more comprehensive or hands on support, like halp oreasing and launching campaigns, your previder may offer flooble packages for purchase.

### Email/Asset #5 – Get to know IBM Marketing Cloud - FAQ





#### What makes IBM Marketing Cloud unique?

At a high level, IBM Marketing Cloud covers all of your digital marketing needs through an intuitive interface, giving you rich capabilities without sacrificing ease of use.

We offer a complete solution that supports email marketing, marketing automation and mobile and social marketing programs and allows you to successfully deliver on your marketing goals. Plus, IBM Marketing Cloud provides the scalability to continuously support your goals as the organization grows.

#### Does IBM Marketing Cloud have multichannel capabilities?

IBM Marketing Cloud enables you to effectively engage with your always-on-the-go audience with robust multicharmel capabilities. We allow you to easily build multistep compaigns amous email, GMA, mobile and social using modefined tampates. Nou can also send targeted and engaging push notifications based on unique profile data.

How will I be able to collect contact information?

IBM Marketing Cloud supports the collection of contact data through web forms (preference centres, progressive web forms) and bahavioral data from the web and other digital darvates through web atracting. In addition, the IBM Marketing Cloud allows you to easily collect contact data from virtually any third-party system, making the allow for virtual wear of the networks" a setting.

#### What kind of marketing assets can I create with IBM Marketing Cloud?

You can oreate emails, landing pages, surveys and web forms (traditional and progressive) with ease. Our WYSIWHG content earlor allow you to reate engaging emails using personitation, dynamic content and predictive email templates. You can easily see how your email will render on mobile devices with our real-time mobile preview feature.

#### What lead management capabilities does IBM Marketing Cloud offer?

IBM Marketing Cloud lets you automate lead-generation and lead-nurturing campaigns with a built-in drag-and-drop program builder. In addition, we support the following lead management features:

#### Land Scoring

Create single or multiple lead scoring models
 Score based on BANT, recency, frequency or any custom oriteria that you define

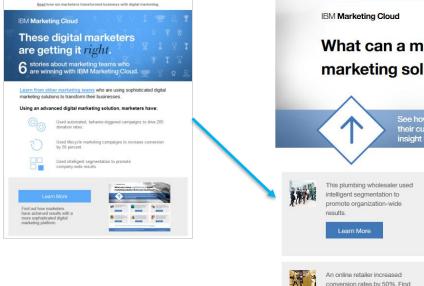
#### What makes EM Markeling Cloud unique? Does IBM Markeling Cloud have mylichennel capabilities?

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 What suggesting will get?
 What suggesting will get?
 What suggesting as IBM Aniweting Cloud stier?
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manage my campaigna? I'm a natal markate: How does IBM Marketing Dioud support my unique needs? I'm a IBDI markate: How does IBM Marketine Dioud surgert my unique

needs7 What's the learning curve like7 Why IBM7

## Email/Asset #6 – IBM Marketing Cloud Success Stories



What can a more *sophisticated* digital marketing solution do for your business? See how companies like yours have improved relationships with their customers, streamlined their processes and gained valuable insight into what works. The world's largest aquarium For this nonprofit, timing was made a big splash with more everything. So they used relevant, personalized emails automated, behavior-triggered throughout the customer campaigns to drive 20X lifecycle. donation rates. Learn More Learn More This nonprofit used automated. A wireless security provider conversion rates by 50%. Find behavior-driven campaigns to made protection more personal out how customer lifecycle get the most successful and increased conversions 5X marketing campaigns got them donation days in the history of with behavior-based there. the organization. automation.

Download a PDF version of these stories.

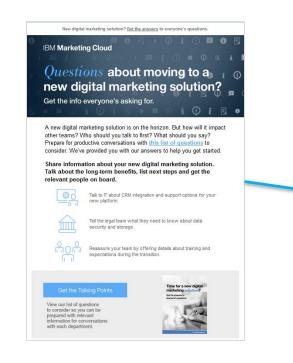
Learn More

Ready to move on to a new digital marketing solution? Here are the answers you need to convince your organization.

Learn More

Learn More

### Email/Asset #7 – Answering questions within your organization



#### IBM Marketing Cloud

## Time for a new digital marketing *solution*?

Get the answers to everyone's questions.

Transitioning to a new digital marketing solution can inspire a lot of questions. Find the answers you need here to get all departments on board and ready for the change.

Contact Us

#### Management

Q: Will the new solution produce more leads and, in turn, more revenue?

A: Yes, that's exactly what the new solution is designed to do. With a solution like IBM Marketing Cloud comes the ability to produce targeted and hyper-personalized communications. When messages are more relevant, customers and prospective customers are more likely to engage with them. In this way, insightful, data-driven content will help generate more qualified interactions and engagement, boosting leads, revenue and campaign performance.

Q: Switching to a new solution is a hassle. What's the upside?

- A: After the transition, we'll have deeper insights into customer demographics, behaviors and interests, which means we'll be able to automate personalized messages based on profile data and behaviors. By removing manual processes, we will be able to deliver personalized interactions at scale. The result: more meaningful and personal connections with people along every step in the customer lifecycle, all while freeing up our team's valuable time.
- Q: We've been pretty successful with what we have now. Why change to a new solution?
- A: Things are going great. And that's why IBM Marketing Cloud is a logical next step for us. As we continue to deliver exceptional experiences for customers across the buyer journey, IBM Marketing Cloud will give us new ways to leverage customer data and collaborate.

IBM Marketing Cloud will provide analytical insights and enable us to automate relevant cross-

# **CMO Roundtable Event**

### **CMO** Roundtable Event Pilot

- Goal:
  - Build brand aw areness of company with high-level marketing executives
- Plan:
  - With media partner, host 90-minute event for 8-12 CMOs from target Corporate-level accounts
    - Facilitated discussion of marketing pain points
    - o Cross-vertical, including Retail, Non Profit and Higher Education
    - Target: CMOs of 500 1,000 employ ee companies
  - Produce video of event
    - Distributed to all invitees
    - Use to promote awareness on website
    - o AMA DC Chapter will promote video on their website
  - Develop know ledge-based asset based on findings/discussions from event
  - Direct Mail campaign to promote video and asset to 150 targeted Corporate-level CMOs

### Discussion Topics:

- The Marketing landscape is changing faster than ever before
- Marketers need a solid grasp on technology and data to make their campaigns successful and keep their customers happy
- Although digital marketing has become one of the most effective ways for marketers to reach their audience, traditional forms of marketing still play an important role
- Data and analytics provide marketers with new opportunities, but also require a new skill set not traditionally found within the marketing department
- How do you manage staffing, effectively utilizing your data and creating the right marketing mix when expectations are growing but budgets aren't?
- The most successful marketers today have learned to bridge the gap between marketing, data, analytics and strategy
- Investment:
  - Total cost is \$200k
- Outcome Expected:
  - Increased aw areness of brand among target audience
  - 14 MQLs w orth \$68k (Year 1)

### CMO Roundtable Event Invite - Mailer

Katherine Smith

VOU ARE CORDIALLY INVITED TO AN EXCLUSIVE EVENT EXPRESSLY FOR CHIEF MARKETING OFFICERS.

> MindShares CMO ROUNDTABLES

### Katherine Smith

#### Katherine,

Your marketing leadership is requested at MindShare2016 an exclusive CMO roundtable discussion sponsored by IBM Marketing Cloud and the American Marketing Association.

This extraordinary event will enable you to network with other top CMOs from your area, share best practices in an intimate setting, and learn how to make your next business breakthrough.

To RSVP visit ibmmarketingcloud.com/ms16dc



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IBM Marketing Cloud

YOU ARE CORDIALLY INVITED TO AN EXCLUSIVE EVENT EXPRESSLY FOR CHIEF MARKETING OFFICERS.

## CMO Roundtable Event Invite - Email



### CMO Roundtable Event Invite – Reminder Email

IBM Marketing Cloud

RSVP now for Mind Share 2016!

### Add your voice and vision to Mind Share 2016 before it's too late.



#### [FIRST NAME]:

Mind Share 2016 is fast approaching. RSVP now for this exclusive CMO roundtable discussion sponsored by the American Marketing Association and IBM Marketing Cloud.

Reasons you don't want to miss the CMO event of the year:

- Network with selected CMOs from your area
- Share best practices and marketing technology implementation strategies
- Learn how to make your next business breakthrough

This event is limited to 12 invited guests, so:

**RSVP Now!** 

#### **Event Details**

**When:** April 6, 2016 8:30 a.m. to 10:30 a.m.

#### Where:

The Willard Hotel 1401 Pennsylvania Ave NW Washington, DC 20004

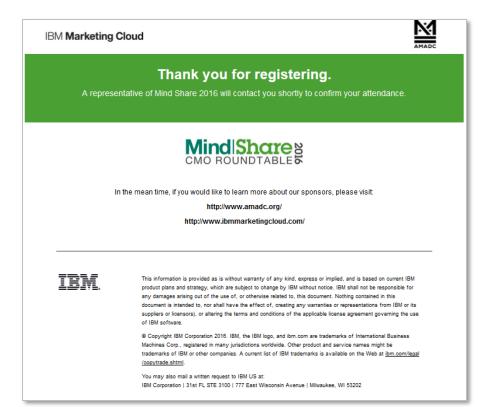
### CMO Roundtable Event – Registration Page

IBM Marketing Cloud



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### CMO Roundtable Event – Confirmation Page



### CMO Roundtable Event – Denied Page



You may also mail a written request to IBM US at:

IBM Corporation | 31st FL STE 3100 | 777 East Wisconsin Avenue | Milwaukee, WI 53202

### CMO Roundtable – Follow-up Campaign Direct Mail



### CMO Roundtable – Follow-up Campaign Direct Mail

#### Mind Share 2016 Quote of the Day:

"A corporate reputation can be built in a day and can be destroyed in a day as a result of digital technology..."

Schedule your call now and learn how to put your CMO's marketing technology fears to rest. ibmmarketingcloud.com/sleepless On April 6, some of the top CMOs from your area told us what keeps them up at night.



IBM Marketing Cloud

Give us 30 minutes and we'll share with you insights from our recent Mind Share 2016 CMO roundtable event. So you can help your CMO rest easier.

> Thanks to advances in technology, marketing is changing faster than ever. It's more social. More content-driven. More data-obsessed.

And it's more challenging than many CMOs anticipated.

Schedule a quick 30-minute call now and we'll reveal the most talked-about topics overheard at Mind Share 2016, including:

How to incorporate social media – and avoid its landmines

. Why the right content is so critical for engagement

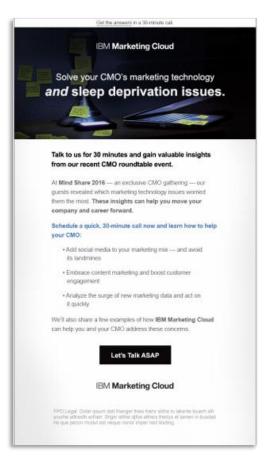
. How to analyze and act upon all that marketing data

We'll also share a few examples of how IBM Marketing Cloud can help you and your CMO address these concerns.

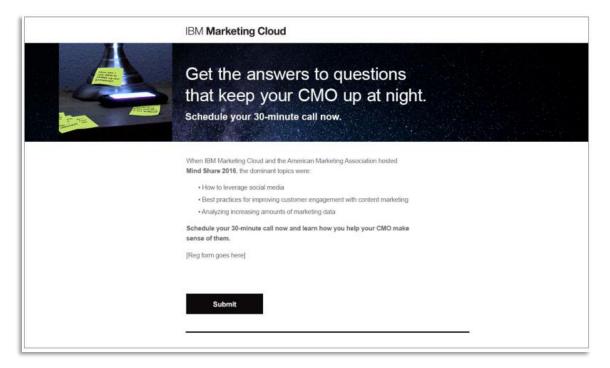
Let's talk ASAP. cmoroundtable16.com/sleepless

IBM Marketing Cloud

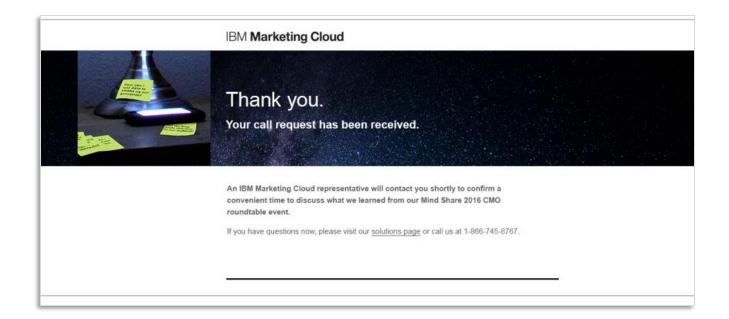
## CMO Roundtable – Follow-up Campaign Email



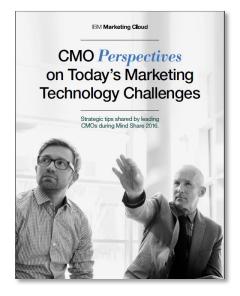
## CMO Roundtable – Follow-up Campaign Landing Page



## CMO Roundtable – Follow-up Campaign Thank You Page



### CMO Roundtable – Assets



# **Digital Meeting Maker Campaign**

### **Digital Meeting Maker – Overview**

# It's Time To Move On

This approach challenges the target audience to question their current email solution with a playful nod to matters of the heart. This audience isn't particularly compelled to upgrade their email marketing solution for fear of the unknown. This mailer makes them question their status quo by lightly comparing it to a relationship you know has run its course. A quiz question gets them wondering about "what if," and they can choose one of three prizes as an incentive to take a meeting to learn more.

The online experience continues the vein with fun quiz questions that highlight the inadequacies of their current solution. The quiz answer choices expose their lack of capabilities and customer service, while also providing insight to Sales.

### **Digital Meeting Maker – Direct Mail**



## Digital Meeting Maker – Email Kit





<text><text><text><text><text><text><text><text><text><text></text></text></text></text></text></text></text></text></text></text>	Thank You.	
<text><text><text><text><text><text><text><text><text></text></text></text></text></text></text></text></text></text>	our discussion. We will contact you shortly to confirm a meeting tim that works with your schedule.	Well stand it by you as soon at we meet
<text><text><text><text><text><text></text></text></text></text></text></text>		Voice Remote

### Digital Meeting Maker – Landing Site



IBM Marketing Cloud Sarah Jensen, It looks like it's time to move on. We know it may not be easy. But you can't deny when your needs aren't being met. After all, you have your whole digital marketing strategy to think about. Let's talk about it in a 30-minute meeting, and select one of three gifts as a thank you for your time. We think you might be interested in this particular marketing automation solution from IBM. Seriously, it's the real deal Let's Meet > . . . . . software holding you back? You and your email marketing software have had a good run. You've discovered all the nuances and tricks there are to squeeze every last open from a campaign. But you've stagnated. You know there's so much more capability out there waiting for you - exciting ways to engage customers, capture and act on behavioral data, and grow customer lovalty. Could it be time to move on? How would you rate your email marketing solution in terms of support?

Orstanded and lettered. Control



IBM Marketing Cloud

Sarah Jensen, It looks like it's time to move on.

We know it may not be easy. But you can't deny when your needs aren't being met. After all, you have your whole digital marketing strategy to think about.

Let's talk about it in a 30-minute meeting, and select one of three oifts as a thank you for your time

We think you might be interested in this particular marketing automation solution from IBM. Seriously, it's the real deal



Sign up for a brief meeting and choose your own gift.

